



Employee Profile: **Licette Lendeborg**

Position/Title:

Program manager for advanced services and sales in Latin America

Location:

Miami, FL

Length of time with Planetpro:

4 years



Degrees and certifications:

I have a Bachelors in management information systems and have completed my post-graduate studies in functional management.

I also have my project management professional (PMP) certification, business analysis certification from the International Institute of Learning in New York, and my global leadership certification from Myles Munroe International (MMI) in the Bahamas.

I was born and raised in:

Salcedo, a remote town in the Dominican Republic.

How my place of birth has shaped my career path:

I credit my developing country for my professional success. I grew up seeing there are a lot of things that need fixing. I began my career working for a telecom company, helping the ministry of education implement technology to improve education in public schools. This experience served as my inspiration to further develop my skills in IT.

What's unique about me:

I am a very positive person who loves communicating, and mentoring others. I smile a lot and talk too much!

My passion:

Personal leadership. I teach project management to professionals for PMP certification. In addition, I am working in partnership with Florida International University (FIU) to visit and teach executives and MBA students in different countries. One course I taught recently was 'Global Administration' to MBA students.

What's special about Planetpro:

This firm embraces unity and teamwork and this affects how we all behave towards each other. I love that there's

a unity among my colleagues at our client site and we help each other when needed. We are a team, a circle of friends.

How Planetpro supports the work I do:

I have a relationship with Planetpro. My engagement manager is more my friend who supports me and helps me solve problems. Two months ago, during a difficult time of organizational change at the client site, we struggled with workload and uncertainty. At that time, my manager supported us and motivated the team to move forward. It was a big help. Then, on another occasion, he helped me figure out how to reset and design a report that I was having trouble putting together. Depending on my needs, he has provided moral support, subject matter expertise and time - and all have helped me immensely.

My long term aspirations:

My vision is to be a change agent in my country, to impact the congress there, and to help fix things in society by educating the public resources administration. Ten years from now, I would love to return to my country and implement a leadership tower for the government with an integrated university, and a Replicable Government Model (RGM) to inspire other Latin American countries to participate in our educational programs. That may sound funny, but that's what I want to do!

My family:

I have three children and my oldest is a senior engineer in a technology organization. Thanks to Planetpro for hiring me and supporting me with health benefits that allow me to live better on a daily basis - so I can relax and enjoy my life!

